
General Terms and Conditions of the Payment system of the UniPass card

Valid from: 12 February 2024

These General Terms and Conditions (hereinafter referred to as GTC) shall determine the general terms and conditions of the use of the UniPass card issued by the University of Debrecen (hereinafter referred to as “card”) and the “voucher sub-account” of such card for the voucher payment system determined by the Debreceni Campus Nonprofit Közhasznú Kft. (hereinafter referred to as “Voucher Issuer”), as well as the rights and obligations generated by the legal relationship regarding the use of the voucher sub-account by the User (hereinafter referred to as the Contracting Parties) for payment purposes.

These GTC shall govern any legal relationships between the Voucher Issuer and the User regarding card use.

Issuer shall publish the currently valid GTC at www.unipass.hu, and it can be inspected and printed there.

I. DEFINITIONS

1. Voucher Issuer: Debreceni Campus Nonprofit Közhasznú Kft. (H-4028 Debrecen, Kassai út 26., company registry number: 09 09 013671).
2. Card (voucher sub-account): an electronic payment voucher operating contactless by RFID, which has a different principle than a bank card function.
3. Merchant: any event or catering establishment organised or operated by the Voucher Issuer.

Any third party under contract with the Voucher Issuer.

4. Service: any benefit provided by the issuer free of charge or against payment regarding the use of the card.
5. User: the card user determined in the item 3 of the paragraph (1) of the section 8:1 of the Civil Code (hereinafter referred to as User).
6. Website: the website of the University of Debrecen: www.unipass.hu.

7. Transaction: purchase by the card, topping up the balance of the card, payment of the balance of the card in cash upon the termination of the card. The query of the balance of the card shall NOT be considered as transaction.

8. Types of the cards issued:

(See detailed information in the UniPass Card Policy of the University of Debrecen.)

- I. **UniPass card:** A photographed card issued for the name of the holder.
(see the section 2 of the UniPass Card Policy of the University of Debrecen)
- II. **UniPass anonymous card:** A card without photo and name, only with payment function.
(see the section 6 of the UniPass Card Policy of the University of Debrecen)

II. SCOPE OF THESE GENERAL TERMS AND CONDITIONS

1. The scope of these GTC shall cover the legal transaction between Voucher Issuer and User.
2. These GTC shall be valid for an indefinite duration, however, until the expiry date of the card at the latest.
3. User acknowledges that Voucher Issuer shall be entitled to unilaterally modify these GTC. Any modifications hereof shall enter into force immediately, and the issuer of the card shall notify User by publishing these GTC on the Website. Issuer recommends the User to monitor the changes hereof on the Website. By the use of the card, User agrees to be bound by the regulations hereof.

III. ESTABLISHMENT OF THE LEGAL RELATIONSHIP

I. UniPass card (photographed card issued for the name of the holder)

1. User acknowledges that by the first topping-up and use of the card, a legal relationship shall be established between User and Voucher Issuer. By topping up the voucher sub-

account of the card, User shall get a voucher amount identical to the HUF value of topping up, which can be freely used at the Merchants.

2. User can get his/her UniPass card from the University of Debrecen, as a university citizen. In this case, the card shall be a personalised and photographed card with further rights assigned by the University of Debrecen in addition to payment function, according to the general policy of the UniPass.
3. By using the payment function, the card holder expressly gives his/her consent to the use of his/her identification data by Voucher Issuer within its own scope of operation, and expressly does not consent to the disclosure of his/her personal data and payment data to any third person, except the obligation of a controller as required by law.
4. See detailed information in the UniPass Card Policy of the University of Debrecen.

II. UniPass anonymous card

1. Voucher Issuer may issue an anonymous card as well with only payment function and with the rights assigned by Voucher Issuer.
2. User acknowledges that by the first topping-up and use of the card, a legal relationship shall be established between User and Voucher Issuer. By topping up the voucher sub-account of the card, User shall get a voucher amount identical with the HUF value of topping up, which can be freely used at the Merchants.
3. Visitors can buy this card in the event or in other locations, at the assigned point(s) of sale indicated there, against a card use fee of HUF 500, i.e. five hundred Hungarian Forints. See further information about card points of sale at www.campusnet.hu.
4. The card use fee cannot be used for purchase, however, it shall be returned upon the return of the card.
5. Organiser shall be unilaterally entitled to introduce cash-free payment at points of sale. In this case, Organiser shall accept the UniPass Anonymous voucher card as a payment instrument.
6. The card shall be valid from its receipt, and it can be used after first topping-up.

IV. REGISTRATION

I. UniPass card (photographed card issued for the name of the holder)

1. The card is issued for the name of the holder, and it cannot be assigned to any third person.
2. The card can be registered only once, and registration shall be valid in any point of sale.
3. Registration can be performed in the voucher management system at www.unipass.hu, or in the Mobile App UniPass. The purpose of data processing shall be the logging of the transactions performed by the card. After User registration, the card can be registered by entering and saving the card data on the website. The registered user - after allocating the card data - can monitor his/her spending on the Website.

4. See detailed information on use in the UniPass Card Policy of the University of Debrecen.

II. UniPass anonymous card

1. The anonymous card can be used without registration as well, however, registration increases the safety of card use. The balance of the lost card can be blocked only in case of prior registration. The registration of the anonymous cards shall be terminated within 168 hours after return.
2. The card can be registered only once, and registration shall be valid in any point of sale.
3. If User loses his/her unregistered card, anyone finding this card can spend the balance thereof, as the card cannot be blocked.
4. Voucher Issuer shall not be responsible and explicitly excludes any responsibility for any damage caused by the non-compliance with the rules, the lack of registration, the loss or the damage of the card or the use of the card by unauthorised person.
5. The card is basically not issued for the name of the holder, therefore, its balance can be used anyone in possession of the card. Registration can be performed in the voucher management system at www.unipass.hu, or in the Mobile App UniPass. The purpose of data processing shall be the logging of the transactions performed by the card. After User registration, the card can be registered by entering and saving the card data on the website. The registered user - after allocating the card data - can monitor his/her spending on the Website.

V. TOPPING UP

1. The balance of the card is based on Hungarian Forints. The maximum balance of the card cannot exceed HUF 100,000. With the card, purchase can be performed for any amount under HUF 100,000 if there is sufficient balance in the card.
2. The balance of the card can be topped up again. In case of events and during the daily operation, cards can be topped up at the topping up points published at www.campusnet.hu or online at www.unipass.hu or in the Mobile App UniPass. Based on the individual decision of Voucher Issuer, it may allow topping up at commercial units, or it may issue cards topped up with a fixed amount.
3. Topping up by bank card:
The balance of the card can be topped up with any amount by bank card as well. The maximum amount of topping up shall be HUF 100,000 even in this case. Purchases by the UniPass card shall be free of handling fee.
4. Topping up online:
The balance of a registered card can be topped up even online by bank card, with any amount. Online topping up is performed by the web-based system of the OTP Bank Nyrt. Web-based topping up may involve a handling cost for User by the bank.

After logging in, topping up can be started in the menu item Card by pressing the button “Online topping up” next to the given card. The maximum amount of topping up shall be HUF 100,000 even in this case.

VI. RETURN, REPLACEMENT, BALANCE TRANSFER

I. UniPass card (photographed card issued for the name of the holder)

1. The balance of the personalised voucher card can be returned either at the end of semesters (typically at the end of the semester when the university citizenship is terminated) or upon the termination of the payment function of the card. The balance of the card shall be returned to User by the general rules of rounding to HUF 5, by deducting a handling fee of 5%. User shall receive an invoice about the handling fee of return.
2. The balance of the card can be reclaimed for 180 days after the expiry date of the card at the latest, or it can be transferred to a new card.

If the holder of the card does not terminate the card, the balance thereof cannot be used after 360 days after the last transaction; this time the voucher shall expire, and the balance shall be deleted.

3. See detailed information in the UniPass Card Policy of the University of Debrecen.
4. Location of return: the return point indicated at www.campusnet.hu. User acknowledges that return shall be possible only within the opening hours of the return point.
5. If User loses his/her card or it is damaged as much as it cannot be used anymore, User can apply for a new card via the UniPass card system of the University of Debrecen according to the rules of card replacement/exchange determined therein.
6. The balance at the blocking of the card can be transferred to the new card. Transfer of balance shall be performed in the customer service.

II. UniPass anonymous card

1. Location of return: the return point indicated at www.campusnet.hu. User acknowledges that return shall be possible only within the opening hours of the return point.
The balance of the card shall be returned to User in cash by the general rules of rounding to HUF 5, by deducting a handling fee of 5%. 90 days after the purchase of the card or topping it up, the balance CANNOT be used, the balance shall be deleted, however, the card can be used on and can be topped up.

VII. PURCHASE

Purchase can be performed by the UniPass card as follows at the Merchants:

The procedure of purchase:

1. the seller records the amount of purchase or transaction in its own terminal;
2. the amount of purchase appears on the display of the POS terminal;
3. User shall place the card next to the POS terminal, and the payment transaction is performed;
4. the amount is deducted from the balance of the voucher card of User; if the balance is insufficient to cover the amount of the purchase, User shall get a notification on the display.
5. If the amount is incidentally incorrect or the transaction needs to be withdrawn due to any reasons, the POS terminal has a cancel function. This cancel can be performed by the terminal affected by the given purchase, and only if this incorrect transaction was the previous one by the terminal.
6. In case of the payment by card, the display of the POS terminal does not give any information on the purchase data, and no bill is printed. The use of the terminal shall not replace the normal use of cash register. If User returns the purchased product, the return shall be performed according to the valid legal regulations and the customer protection rules.

VIII. CHECK OF BALANCE

1. The balance of the card can be checked upon purchase, at the seller, at the topping up points and online. User shall accept the database and the records of Issuer on the balance of the card as final and binding.
2. User acknowledges that the balance of the card can be checked at www.unipass.hu and in the Mobile App UniPass, and the information on the balance therein shall be informative.
2. User acknowledges and accepts that any discrepancies may be due to that the transactions are not in chronological order in the system. Furthermore, User acknowledges and accepts that the processing of the data in the system requires time, and the real balance of the card and the balance on the website may be different within a day.

IX. BLOCKING

I. UniPass card (photographed card issued for the name of the holder)

The card can be blocked according to the rules of the UniPass card system operated by the University of Debrecen: after logging in at www.unipass.hu, in the menu item Card, and in the Mobile App UniPass.

(See detailed information in the item 5.b of the section 4 of the UniPass Card Policy of the University of Debrecen.)

II. UniPass anonymous card

The balance of the lost or stolen card can be blocked only if the card is already registered. Ask for details at the UniPass Card Management Centre.

X. MISCELLANEOUS

1. Complaint can be accepted by Issuer in case of a non-registered card only upon showing the card concerned.
2. Issuer reserves the right to modify the appearance of the card by period, by location, by event or by any other condition, or to issue cards with different appearance simultaneously. Issuer states that any card issued by it shall be governed by the terms and conditions herein, independently of the appearance of the card.
3. Issuer reserves the right to ensure discounts of different quality and quantity or to ensure further services for the cards of different appearance.

Debrecen, 12 February 2024